

# Raffles

## Terms and Conditions



<b>Raffle Periods</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3" style="text-align: center;">Raffle Ticket Sale</th> </tr> <tr> <th style="width: 33%;">Day</th> <th style="width: 33%;">Ticket Sale Time</th> <th style="width: 33%;">Draw Time</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">Thursday</td> <td style="text-align: center;">5pm-6:59pm</td> <td style="text-align: center;">7pm</td> </tr> <tr> <td style="text-align: center;">Sunday</td> <td style="text-align: center;">3pm-4:59pm</td> <td style="text-align: center;">5pm</td> </tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3" style="text-align: center;">Free Raffle Sheet</th> </tr> <tr> <th style="width: 33%;">Day</th> <th style="width: 33%;">Start Time</th> <th style="width: 33%;">End Time</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">Thursday</td> <td style="text-align: center;">5pm</td> <td style="text-align: center;">6pm</td> </tr> <tr> <td style="text-align: center;">Sunday</td> <td style="text-align: center;">3pm</td> <td style="text-align: center;">4pm</td> </tr> </tbody> </table>	Raffle Ticket Sale			Day	Ticket Sale Time	Draw Time	Thursday	5pm-6:59pm	7pm	Sunday	3pm-4:59pm	5pm	Free Raffle Sheet			Day	Start Time	End Time	Thursday	5pm	6pm	Sunday	3pm	4pm
Raffle Ticket Sale																									
Day	Ticket Sale Time	Draw Time																							
Thursday	5pm-6:59pm	7pm																							
Sunday	3pm-4:59pm	5pm																							
Free Raffle Sheet																									
Day	Start Time	End Time																							
Thursday	5pm	6pm																							
Sunday	3pm	4pm																							
<b>Who may enter</b>	<p>Only Patrons who are over the age of 18 years may enter Raffles.</p>																								
<b>Free Sheet (Eligible Members Only).</b>	<ol style="list-style-type: none"> <li>1. An eligible member must only swipe their OWN membership card at the member's promotional terminal.</li> <li>2. An eligible member must swipe their West HQ Loyal card at the member's promotional terminal between the Raffle Free Sheet period to receive their ONE (1) ticket that entitles them to a sheet of Raffle tickets.</li> <li>3. Eligible member will need to claim their Free Raffle Sheet from the Raffle Compere during the Free Raffle Sheet period.</li> <li>4. No Free Raffle sheets will be given after the time slot listed above.</li> <li>5. Members can only claim their own Free Raffle Tickets.</li> <li>6. Members number will be added to the Free Raffle sheet.</li> <li>7. Swipe tickets must be redeemed on the day of the Raffle during the Raffle period times to be considered valid.</li> <li>8. Any tickets not claimed after the Free Raffle Sheet time slot become invalid.</li> <li>9. In the event that the promotional terminals are not working, members will need to see the Raffle Compere and membership names and number will be written down on a ticket log.</li> </ol>																								
<b>How to Enter</b>	<ol style="list-style-type: none"> <li>10. Patrons who wish to enter the Raffle must purchase their tickets from the Raffle Compere during the ticket sale period.</li> <li>11. Patrons are not restricted or limited to the number of raffle tickets which may be purchased.</li> </ol>																								
<b>How to Play</b>	<ol style="list-style-type: none"> <li>12. Raffle draw time will commence as listed above during the Raffle period date.</li> <li>13. Raffle tickets will be entered into a random number generator prior to the draw time.</li> <li>14. Raffle Compere will then press the number generator to draw the first winner.</li> <li>15. Patron will have FOUR (4) minutes to present themselves if</li> </ol>																								

	<p>patron does not present themselves within the 4-minute period a redraw will take place.</p> <p>16. Patron who presents themselves within the 4-minute period will select a prize out of the Minor prizes section on Display.</p> <p>17. This process will continue with each winner until all the minor prizes have been awarded.</p> <p>18. After all Minor prizes have been won, Raffle compere will start announcing the winners of the Mini Major prizes.</p> <p>19. After all the Minor Major Prizes have been won, Raffle compere will announce the final winner/s for the Major Prizes/s.</p> <p>20. Only the rightful owner of the Free sheet can claim their prize.</p>
Prizes	<p>21. Raffle Prizes themes are decision of West HQ.</p> <p>22. Value of Prize Pool can vary every week, West HQ will announce prizes value before Raffle commencing.</p> <p>23. Prize Values are the recommended retail value as provided by the supplier and are correct at time of processing.</p> <p>24. Prizes cannot be transferred, substituted or exchanges for any other object, cash amount or value, unless authorised by the promoter.</p> <p>25. Faulty Prizes must be returned within warranty period.</p> <p>26. If warranty is still valid, the prize will be returned to supplier to be fixed or exchanged with same model or similar.</p> <p>27. If any chance the prize is discounted, promoter reserves the right to replace prize with another prize with similar value.</p>
Draw location	<p>West HQ Limited  33 Railway Street Rooty Hill,  NSW, 2766  ABN 54 000 842 375</p>
General Terms and Conditions	<p>28. All decisions of West HQ (and its representatives) are final.</p> <p>29. 'Tutti Frutti' promotions are contracted by West HQ to run, compere and staff the <b>Raffles</b>.</p> <p>30. Prizes cannot be transferred, substituted, or exchanged for any other object, cash amount or value, unless authorized by the Promoter.</p> <p>31. West HQ accepts no responsibility for any additional costs associated with winning any prizes, other than stated in these Terms and Conditions.</p> <p>32. West HQ reserves the right to:</p> <ol style="list-style-type: none"> <li>a) Verify the validity of entries (including but not limited to, the Eligible Member's/Patrons identity and age). In the event that a Winner cannot provide suitable proof of identification at the time of the draw, the Winner will forfeit the prize in whole and no substitute will be offered; and</li> <li>b) Reject any entry ticket that is illegible, has been tampered with or is not in accordance with these Terms and Conditions; and</li> <li>c) Disqualify any Patron that has not acted in good faith and in accordance with these Terms and Conditions.</li> </ol>

	<p>d) Entry into the Raffle is deemed to be acceptance of these Terms and Conditions.</p> <p>33. A record of all Winners will be kept.</p> <p>34. To the extent of any inconsistency between these Terms and Conditions and any other material relating to this competition, these Terms and Conditions will prevail.</p> <p>35. Entry is only open to Australian residents 18 years and over.</p> <p>36. The Promoter reserves the right and licence to use a selected entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising West HQ</p> <p>37. Entrants' personal information may be disclosed to the NSW Fair Trading and winners' names will be published as required under the relevant lottery legislation.</p> <p>38. Raffles is not open to patrons excluded from the venue pursuant to the provisions of the Office of Liquor &amp; Gaming or who are otherwise excluded.</p> <p>39. Subject to law, the Promoter (including its employees, agents and contractors) has no liability to any person for injury (including death), loss or damage whatsoever howsoever arising in connection with this Competition (including the awarding, condition, use or misuse of the prizes). This clause does not apply to the extent that West HQ liability (if any) arises from an act or omission of West HQ in respect of its supply of services and/or goods to the prize winner in the ordinary course of West HQ's business.</p> <p>40. If for any reason this Raffle is unable to run as stated above due to technical/printing errors etc., the Promoter reserve the right to alter the terms and conditions to run this the fairest way possible with the least disruption.</p> <p>41. If a prize becomes unavailable, the Promoter reserves the right to substitute the prize with a suitable alternative of equal value.</p> <p>42. The Promoter's decision in connection with any aspect of this Raffles will be binding and final on every entrant.</p> <p>43. The Promoter reserves the right to cancel or alter this Raffles at any time (such as in the case of unforeseen circumstances outside the Promoter's reasonable control), subject to compliance with any Fair-Trading guidelines.</p> <p>44. Any failure to comply with these Terms and Conditions may result in immediate disqualification of any entrant.</p> <p>45. Disqualification will be at the Promoter's sole discretion and no correspondence will be entered into.</p> <p>46. All decisions are final and are at the discretion of West HQ Management.</p>
--	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------